

STATEMENT OF WORK (SOW)

Thermal Animal Recovery Services

This Statement of Work (“SOW”) is entered into pursuant to and governed by the Master Services Agreement (“MSA”) between Murrell Capital Holdings, LLC, d/b/a Murrell Aero (“Provider”) and the undersigned client (“Client”). Capitalized terms not defined herein have the meanings set forth in the MSA. In the event of a conflict, this SOW controls only with respect to Thermal Animal Recovery Services.

1. PARTIES AND PROJECT DETAILS

Client Name: _____

Client Phone / Email: _____

Service Address / Search Site (“Site”): _____

Date Requested: _____ Start Time (Est): _____

Subject Animal (name, type, breed, color, markings): _____

Microchip (# or N/A): _____

Last Known Location/Time/Condition: _____

Known Hazards, Access Limits, or Restricted Areas: _____

2. SCOPE OF SERVICES

2.1. **Scope.** Provider will use small unmanned aircraft systems (“sUAS”) equipped with thermal and/or visual sensors to assist Client in locating a missing or displaced animal (the “Subject Animal”). Services consist of aerial search support and observational guidance as conditions permit.

- 2.2. **Exclusions.** Client acknowledges that Provider does not provide animal capture, handling, trapping, restraint, transportation, veterinary care, medical advice, or rescue services. Provider is not an emergency service, law enforcement agency, or animal control authority.
- 2.3. **Best-Effort Services Only.** Services are provided on a best-effort basis. Provider makes no guarantee that the Subject Animal will be located, identified, accessible, recoverable, or alive.

3. **OPERATIONAL AUTHORITY, SAFETY, AND LIMITATIONS**

- 3.1. **RPIC Authority; Safety of Flight.** All flight operations are under the authority of the Remote Pilot in Command (“RPIC”) and are subject to safety-of-flight and legal compliance requirements under the MSA. Provider/RPIC may delay, modify, reposition, suspend, or terminate operations due to safety, legal compliance, airspace restrictions, weather, crew readiness, equipment status, operational risk, or site conditions.
- 3.2. **Thermal/Visual Limitations.** Client acknowledges that thermal and visual sensing has limitations and may be degraded by terrain, vegetation canopy, structures, water, wind, precipitation, smoke/dust, temperature equalization (“thermal crossover”), wildlife presence, and other factors. False positives and missed detections are possible.
- 3.3. **Search Area and Time.** Provider will make reasonable efforts to search areas identified by Client, subject to flight safety, legality, access limitations, and time constraints. Provider is not obligated to search beyond the area reasonably accessible and lawful to operate over/within from the Site.

4. **CLIENT RESPONSIBILITIES**

- 4.1. Client agrees to:
 - 4.1.1. Provide accurate information regarding the Subject Animal and the last known location/time/circumstances, including photos if available.
 - 4.1.2. Obtain any required permissions for Provider to access and operate from the Site and, where required, to operate over private property. Client is responsible for identifying property boundaries and access constraints.
 - 4.1.3. Maintain reasonable bystander control and comply with Provider’s on-site safety instructions, including keeping people, pets, and vehicles clear of operating areas.
 - 4.1.4. Refrain from interfering with flight operations or directing the RPIC. Unsafe or disruptive conduct may result in suspension or termination under the MSA, with fees incurred remaining due.

5. **SEARCH PROCESS (GENERAL)**

- 5.1. **Intake & Setup.** Upon arrival, Provider will confirm available information, hazards, boundaries, and access permissions, and determine a feasible operating area.
- 5.2. **Search Method.** Provider will select a reasonable search strategy based on conditions (e.g., perimeter sweep, grid/sector search, trail/edge scanning, staged repositioning), subject to RPIC judgment and safety/legal constraints.

5.3. **Communications.** Provider may provide general observational guidance (e.g., approximate areas of interest). Client remains responsible for all ground actions, contacting neighbors/property owners, and coordinating with animal control or law enforcement when appropriate.

6. FEES AND PRICING

6.1. **Base Fee.** The standard fee is \$500. The base fee includes:

6.1.1. A \$200 mobilization fee; and

6.1.2. 1.5 hours of flight time billed at \$200/hour.

6.2. **Additional Flight Time.** Additional flight time may be billed at \$200 per hour, in 0.1-hour (six-minute) increments, if requested by Client and approved at the discretion of Provider and the RPIC, subject to safety and operational limits.

6.3. **Mileage.** Mileage will be charged at \$0.73 per mile, applied at a minimum from the RPIC's starting location to the Site and back, plus any additional mileage incurred during the search due to repositioning or travel using Provider or RPIC vehicle(s).

7. PAYMENT TERMS

7.1. **Due on Arrival.** The \$200 mobilization fee and mileage associated with travel to/from the Site are due upon the RPIC's arrival on scene.

7.2. **Due at Conclusion.** The remaining \$300 base fee, plus any additional flight time and any additional mileage incurred during the search, is due at the conclusion of Services.

7.3. **Discretionary Deferral.** Provider may, at its discretion, defer the remaining balance for up to thirty (30) days. Any deferral does not waive payment obligations or modify pricing.

7.4. **Non-Refundability; Outcome Independence.** Mobilization fees and mileage are non-refundable. Fees are not contingent on successful location or recovery of the Subject Animal.

8. DATA, DELIVERABLES, AND RECORDS

8.1. **Updates and Observations.** Any guidance, observations, or approximate locations provided by Provider are advisory and may involve uncertainty.

8.2. **Media.** Provider is not obligated to provide Raw Data, recordings, or imagery unless expressly agreed in writing. If Provider elects to provide select imagery or clips, such materials are informational and may not conclusively depict the Subject Animal.

8.3. **Data Retention.** Provider may retain operational data, logs, and media for safety, training, compliance, documentation, and internal purposes consistent with the MSA.

9. LIABILITY AND DISCLAIMERS

9.1. **Emotional Distress.** Client acknowledges companion animals may have significant emotional value. To the maximum extent permitted by law, Provider is not liable for emotional distress, loss of companionship, or subjective damages arising from the outcome of the Services.

9.2. **MSA Controls.** All limitations of liability, indemnities, safety-of-flight provisions, and other protections in the MSA apply to this SOW.

10. PUBLIC REPRESENTATION

10.1. Client shall not represent the Services as guaranteed recovery or imply that Provider has emergency response authority, SAR authority, or governmental affiliation.

11. INCORPORATION

11.1. This SOW is incorporated into and governed by the MSA. Except as expressly modified herein, the MSA remains in full force and effect.

PROVIDER:

**Murrell Capital Holdings, LLC
D/B/A Murrell Aero**

CLIENT:

By:

By:

Name/Title:

Name/Title:

Date:

Date:
